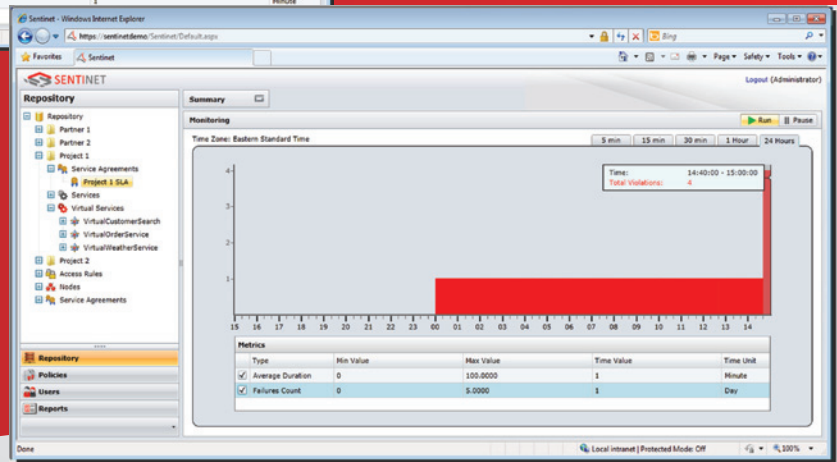
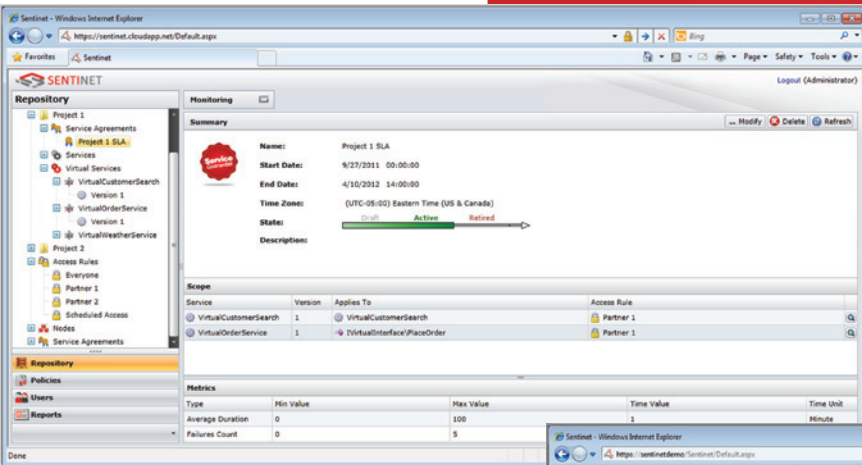




SERVICE AGREEMENTS MANAGEMENT

Nevatech Sentinet™ SOA Management Infrastructure enables On-Premises and Cloud SOA solutions with code non-intrusive design-time and run-time management and control. Sentinet creates and manages Service Agreements established for applications, API-s and SOA services. Sentinet Service Agreements help organizations and IT operations

understand and implement best practices for monitoring, diagnostics, reporting and maintaining reliable and scalable applications. Service Agreements are validated against multiple performance metrics and can cover multiple services at different service scopes filtered by access control.



Service Agreement management features:

- SLA coverage by date and time intervals
- SLA coverage filtered by Access Control
- Multiple services coverage
- Service scope coverage
 - > Service
 - > Service interface(s)
 - > Service operation(s)
 - > Service endpoint(s)
- Real-time and historical SLA violations
 - > At different time intervals
 - > Filtered by specific metric
- Multiple Performance Metrics
 - > Total service calls
 - > Successful service calls
 - > Failed service calls
 - > Failed to Successful calls ratio
 - > Maximum response time
 - > Average response time
 - > Maximum message size
 - > Total messages size
 - > Request size
 - > Response size
 - > Response size to Request size ratio



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